

You\_place\_a\_test\_call\_and\_immediately\_receive\_a\_busy\_signal

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|---------------------------|---|
| <b>Problem Summary</b>    | You place a test call and immediately receive a <b>busy signal</b>  |
| <b>Error Message</b>      | NA  |
| <b>Possible Cause</b>     | NA  |
| <b>Recommended Action</b> | Check the following: <ul style="list-style-type: none"><li>• Try pinging or Telnet to the voice gateway to be sure it is up.</li><li>• Use dir to examine the files on the gateway and be sure you transferred:CVPSelfService.tcl<br/>Refer to Transfer Bootstrap and .WAV Files to the Gateway.</li><li>• A busy signal is the response on a POTS phone if you dial a number that is not configured in the exercise.</li></ul> |
| <b>Release</b>            | NA  |
| <b>Associated CDETS #</b> | None.   |

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