

You\_hear\_holdmusic.wav\_or\_but\_hear\_a\_TTS\_response\_instead

<b>Problem Summary</b>	You hear holdmusic.wav, or, you should hear holdmusic.wav and you hear a TTS response.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<p>If you set up the alternate response version of the customhelloworld voice application (which was the holdmusic.wav file), this is the proper response to the customhelloworld exercise.</p> <p>If you modified customhelloworld to use the .wav file but it still plays the TTS voice message you configured:</p> <ul style="list-style-type: none"> <li>• If you modified the customhelloworld exercise to its non-TTS version, be sure you used <b>updateApp.bat</b> to force the VXML server to load the new version of the application. (You can also restart the VXML server to accomplish this.)</li> <li>• Double-check the URI information you entered for customhelloworld in Call Studio. Refer to <a href="#">Optionally, Modify and Redeploy (Update) the customhelloworld Application as a Non-TTS Exercise.</a></li> </ul>
<b>Release</b>	NA
<b>Associated CDETS #</b>	None.

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