

You_hear_holdmusic.wav_or_but_hear_a_TTS_response_instead

Problem Summary	You hear holdmusic.wav, or, you should hear holdmusic.wav and you hear a TTS response.
Error Message	NA
Possible Cause	NA
Recommended Action	<p>If you set up the alternate response version of the customhelloworld voice application (which was the holdmusic.wav file), this is the proper response to the customhelloworld exercise.</p> <p>If you modified customhelloworld to use the .wav file but it still plays the TTS voice message you configured:</p> <ul style="list-style-type: none"> • If you modified the customhelloworld exercise to its non-TTS version, be sure you used updateApp.bat to force the VXML server to load the new version of the application. (You can also restart the VXML server to accomplish this.) • Double-check the URI information you entered for customhelloworld in Call Studio. Refer to Optionally, Modify and Redeploy (Update) the customhelloworld Application as a Non-TTS Exercise.
Release	NA
Associated CDETS #	None.

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