

**Whisper Announcement Fails to Play - No Default Label Configured**

<b>Problem Summary</b>	Whisper fails to play on an internally routed transferred/conferenced call to another agent.
<b>Error Message</b>	Router log (or Router log viewer) shows "No default label configured for <CCM PG routing client>"
<b>Possible Cause</b>	Since the route request in this call scenario originates from the agent, a type 10 VRU label must be configured for this routing client as well.
<b>Recommended Action</b>	Configure a type 10 VRU label for the CCM PG routing client in addition to the VRU label configured for the VRU PG routing client.
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None.