

Whisper Announcement Fails to Play - No Default Label Configured

Problem Summary	Whisper fails to play on an internally routed transferred/conferenced call to another agent.
Error Message	Router log (or Router log viewer) shows "No default label configured for <CCM PG routing client>"
Possible Cause	Since the route request in this call scenario originates from the agent, a type 10 VRU label must be configured for this routing client as well.
Recommended Action	Configure a type 10 VRU label for the CCM PG routing client in addition to the VRU label configured for the VRU PG routing client.
Release	Release 9.0(1)
Associated CDETS #	None.