

Whisper Announcement Fails to Play

Problem Summary	Whisper fails to play on an internally routed transferred/conferenced call to another agent.
Error Message	None.
Possible Cause	Call must be sent back to the VRU (CVP) within the ICM script which runs as a result of the transfer request.
Recommended Action	Insert a "Send to VRU" node or "Run external script" node at the start of the ICM script which runs as a result of the transfer request.
Release	Release 9.0(1)
Associated CDETS #	None.