

<Whisper Announcement Does Not Play - UCCX Cannot Find File>

Problem Summary	Whisper Announcement does not play.
Error Message	com.cisco.prompt.UndefinedPromptException: user prompt '/opt/cisco/uccx/Prompts/user/en_US/TestWA/GoldenStar6sec.wav
Possible Cause	UCCX cannot find the Whisper Announcement file.
Recommended Action	Collect and analyze UCCX logs. No information is visible on UCCE.
Release	8.5(2)
Associated CDETS #	None