

<Whisper Announcement Does Not Play - Router Event Disabling Whisper Announcement>

Problem Summary	Whisper Announcement does not play because during a call a router event disabled Whisper Announcement
Error Message	IPIVR Whisper disabled as the target agent and routing client IPCC_RC are not on the or the routing client is at older version.
Possible Cause	Unsupported call flow where a call on one System PG IVR is redirected to an agent on another System P UCCE system.
Recommended Action	Modify routing scripts to prevent this call flow.
Release	8.5(2)
Associated CDETS #	None