

**<Whisper Announcement Does Not Play - ECC Variable Misspelled or Missing>**

<b>Problem Summary</b>	Whisper Announcement does not play after you install new routing scripts.
<b>Error Message</b>	None
<b>Possible Cause</b>	The ECC variable for Whisper Announcement is misspelled or missing in the script, or contains incorrect or missing data.
<b>Recommended Action</b>	Enable OPC tracing and verify the ECC variable in the pre-call message.
<b>Release</b>	8.5(2)
<b>Associated CDETS #</b>	none