

<Whisper Announcement Does Not Play - ECC Variable Misspelled or Missing>

Problem Summary	Whisper Announcement does not play after you install new routing scripts.
Error Message	None
Possible Cause	The ECC variable for Whisper Announcement is misspelled or missing in the script, or contains incorrect or missing data.
Recommended Action	Enable OPC tracing and verify the ECC variable in the pre-call message.
Release	8.5(2)
Associated CDETS #	none