

**<Whisper Announcement Does Not Play - ECC Variable Misspelled or Missing>**

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| <b>Problem Summary</b>    | Whisper Announcement does not play after you install new routing scripts.  |
| <b>Error Message</b>      | None   |
| <b>Possible Cause</b>     | The ECC variable for Whisper Announcement is misspelled or missing in the script, or contains incorrect or missing data. |
| <b>Recommended Action</b> | Enable OPC tracing and verify the ECC variable in the pre-call message.  |
| <b>Release</b>            | 8.5(2)   |
| <b>Associated CDETS #</b> | none   |