

**Agent Whisper - Call Fails**

<b>Problem Summary</b>	Whisper call fails. A Queue node fails where you would expect it to connect to the agent and play the whiser.
<b>Error Message</b>	"B2BUA is not configured for a route to 91919100, please add this route."appears in the CVP error log.
<b>Possible Cause</b>	Media Termination Point is enabled on the SIP trunk in UNIFIED CM
<b>Recommended Action</b>	Modify your dial plan to cover the Whisper Announcement ring back and whisper service numbers (by default, 919191 and 91919100).
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None.