

<Media not connected to the caller>

Problem Summary	After a Mobile Agent hears a Whisper Announcement, media is not connected to the caller. Note: This applies to Mobile Agent only.
Error Message	The PG event viewer displays the following message: Media Port has changed on LCP of Mobile Agent during the call without MOLC.
Possible Cause	On the incoming SIP trunk, "MTP Required" is not checked or "DTMF Signaling Method" is not set to <u>RFC 2833</u> .
Recommended Action	On the incoming SIP trunk, check the "MTP Required" check box or set the "DTMF Signaling Method" to <u>RFC 2833</u> .
Release	8.5(2)
Associated CDETS #	None