

## Voice Browser step throws an exception

<b>Problem Summary</b>	When the URL specified in Voice Browser step uses "ServerName" instead of IP Address, the step throws an exception, "UnknownHostException."
<b>Error Message</b>	None.
<b>Possible Cause</b>	The Java Virtual Machine (JVM) caches a previously resolved entry, that is no longer correct, until the JVM is restarted.
<b>Recommended Action</b>	Restart the Cisco Unified CCX Engine.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.