

Voice Browser step throws an exception

Problem Summary	When the URL specified in Voice Browser step uses "ServerName" instead of IP Address, the step throws an exception, "UnknownHostException."
Error Message	None.
Possible Cause	The Java Virtual Machine (JVM) caches a previously resolved entry, that is no longer correct, until the JVM is restarted.
Recommended Action	Restart the Cisco Unified CCX Engine.
Release	Release 7.0(1)
Associated CDETS #	None.