

VoIP Monitor tab of the CDA gives an error

Problem Summary	With both the CCM and CME deployments, the VoIP Monitor tab of the CDA gives error messages if not properly configured.
Error Message	Error Reading from Directory services.
Possible Cause	For the CCM deployment, associate the phones to the RmCm application user in Cisco Unified CM.
Recommended Action	For CME deployment, execute the following commands on the CME router to see the configured phones under VoIP tab of the CDA: Cisco2800(config)#ixi transport http Cisco2800(conf-xml-trans)#response size 64 Cisco2800(conf-xml-trans)#no shutdown Cisco2800(conf-xml-trans)#exit
Release	Release 7.0(1)
Associated CDETS #	None.