

**Value Lists and Collections: Cannot refresh value list**

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| <b>Problem Summary</b>    | The value list fails to refresh.   |
| <b>Error Message</b>      | Unable to refresh Value List. Please contact your administrator.                                     |
| <b>Possible Cause</b>     | <ul style="list-style-type: none"><li>• The database is offline.</li><li>• Network issues.</li></ul> |
| <b>Recommended Action</b> | Check / test the database connection   |
| <b>Release</b>            | Release 8.0(1)   |
| <b>Associated CDETS #</b> | None   |