If you check the status of the VXML server from the Operations Console and its status is *Not Reachable*, try the following

- Try the methods to restart the server from within the Operations Console and from Windows Services Management as explained in Check the Status and/or Restart the VXML Server and Restart the VXML Server Using Windows Services Management.
- Reboot the CVP all-in-one server, then recheck the VXML server's status in the Operations Console. It must be **Up** to successfully perform the exercises.

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