

VoiceXML Application Fails to Access Another Resource

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| Problem Summary | VoiceXML application fails to access another resource, for example, to play a media .wav fail, and the IOS log contains SERVER ERROR: A VoiceXML exception occurred: error.badfetch.http.-n, where n is a negative error code. |
| Error Message | SERVER ERROR: A VoiceXML exception occurred: error.badfetch.http.-n |
| Possible Cause | <p>error.badfetch.http.<errorcode> has a positive error code when a connection to the HTTP server is successful, for example; 200 (OK), 400 (Bad Request), or 404 (Not Found). When a gateway encounters an internal error, including server connection failure, it uses the following negative error codes to differentiate the error from a server response code:</p> <ul style="list-style-type: none"> -1 Client error -2 Timeout error -3 Message decoding error -4 Message encoding error -5 Message transmission error -6 Client write queue full -7 Connection error -8 Client unsupported -9 Client socket receiving error |
| Recommended Action | <p>Make sure the resource you are attempting to access is running. For example, if the VoiceXML application fails to access a .wav file from a media server, make sure that the media server's World Wide Web Server service is running.</p> <p>Also make sure that the path to the .wav file is correct.</p> |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |