

## VXML Server Sample Application Displays Technical Difficulties

<b>Problem Summary</b>	When running the Hello World sample application to test if the VXML Server Call Services is running, a VoiceXML page appears indicating that there are technical difficulties.
<b>Error Message</b>	VoiceXML pages indicate that there are technical difficulties.
<b>Possible Cause</b>	Several possibilities exist for this error as outlined below.
<b>Recommended Action</b>	<p>There are several possibilities that exist for this error:</p> <ul style="list-style-type: none"> <li>• The application name was not typed in exactly as it appears in the URL shown in the previous option. All application names do not have spaces</li> <li>• There is no HelloWorld application deployed on Call Services. Check the INSTALLATION_PATH\CallServices\applications folder. If it does not contain a folder named HelloWorld, this application has to be newly deployed from Call Studio.</li> <li>• When the Call Server was launched, Call Services encountered an error. See the troubleshooting options in this section for resolutions.</li> </ul>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.