

VXML Server Sample Application Displays Technical Difficulties

Problem Summary	When running the Hello World sample application to test if the VXML Server Call Services is running, a VoiceXML page appears indicating that there are technical difficulties.
Error Message	VoiceXML pages indicate that there are technical difficulties.
Possible Cause	Several possibilities exist for this error as outlined below.
Recommended Action	<p>There are several possibilities that exist for this error:</p> <ul style="list-style-type: none"> • The application name was not typed in exactly as it appears in the URL shown in the previous option. All application names do not have spaces • There is no HelloWorld application deployed on Call Services. Check the INSTALLATION_PATH\CallServices\applications folder. If it does not contain a folder named HelloWorld, this application has to be newly deployed from Call Studio. • When the Call Server was launched, Call Services encountered an error. See the troubleshooting options in this section for resolutions.
Release	Release 7.0(2)
Associated CDETS #	None.