

VXML Server Does Not Start After Patch

Problem Summary	Patch installer and Explorer errors display during the application of the CVP 7.0.2 patch.
Error Message	"Unable to delete directory: C:\Cisco\CVP\VXMLServer\Tomcat\webapps\CVP". Please try to delete this directory manually before restarting the system.
Possible Cause	The directory was not deleted after upgrade.
Recommended Action	To resolve this issue: <ul style="list-style-type: none">• Delete the %CVP_HOME\VXMLServer\Tomcat\Webapps\CVP directory.• Restart the VXML Server.
Release	Release 7.0(2)
Associated CDETS #	None.