

## VXML Server Does Not Start After Patch

<b>Problem Summary</b>	Patch installer and Explorer errors display during the application of the CVP 7.0.2 patch.
<b>Error Message</b>	"Unable to delete directory: C:\Cisco\CVP\VXMLServer\Tomcat\webapps\CVP". Please try to delete this directory manually before restarting the system.
<b>Possible Cause</b>	The directory was not deleted after upgrade.
<b>Recommended Action</b>	To resolve this issue: <ul style="list-style-type: none"><li>• Delete the %CVP_HOME\VXMLServer\Tomcat\Webapps\CVP directory.</li><li>• Restart the VXML Server.</li></ul>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.