

## Change the Fixed Path to Relative path for Courtesy Callback and Agent Greeting Applications

<b>Problem Summary</b>	Change the fixed path to relative path for Courtesy Callback and Agent Greeting default Applications
<b>Error Message</b>	None
<b>Possible Cause</b>	When you install Unified CVP 10.0(1) in any drive other than the C drive.
<b>Recommended Action</b>	<ol style="list-style-type: none"> <li>1. Navigate to the VXML Server Courtesy Callback application from Cisco\CVP\VXMLServer\applications\CallbackEntry\data\configurations.</li> <li>2. Open the Record Name.xml file and replace the line &lt;setting name="path"&gt;C:\Cisco\CVP\VXMLServer\Tomcat\webapps\CVP\audio\&lt;/setting&gt; with &lt;setting name="path"&gt;..\webapps\CVP\audio\&lt;/setting&gt;.</li> <li>3. Navigate to the VXML Server RecordAgentGreeting application from Cisco\CVP\VXMLServer\applications\RecordAgentGreeting\data\configurations.</li> <li>4. Open the Record Greeting With Confirm.xml file and replace the line &lt;setting name="path"&gt;C:\Cisco\CVP\VXMLServer\Tomcat\webapps\CVP\audio\&lt;/setting&gt; with &lt;setting name="path"&gt;..\webapps\CVP\audio\&lt;/setting&gt;.</li> </ol>
<b>Release</b>	Release 10.0(1)
<b>Associated CDETS #</b>	<b>CSCun81846</b>