

Change the Fixed Path to Relative path for Courtesy Callback and Agent Greeting Applications

Problem Summary	Change the fixed path to relative path for Courtesy Callback and Agent Greeting default Applications
Error Message	None
Possible Cause	When you install Unified CVP 10.0(1) in any drive other than the C drive.
Recommended Action	<ol style="list-style-type: none"> 1. Navigate to the VXML Server Courtesy Callback application from Cisco\CVP\VXMLServer\applications\CallbackEntry\data\configurations. 2. Open the Record Name.xml file and replace the line <setting name="path">C:\Cisco\CVP\VXMLServer\Tomcat\webapps\CVP\audio\</setting> with <setting name="path">..\webapps\CVP\audio\</setting>. 3. Navigate to the VXML Server RecordAgentGreeting application from Cisco\CVP\VXMLServer\applications\RecordAgentGreeting\data\configurations. 4. Open the Record Greeting With Confirm.xml file and replace the line <setting name="path">C:\Cisco\CVP\VXMLServer\Tomcat\webapps\CVP\audio\</setting> with <setting name="path">..\webapps\CVP\audio\</setting>.
Release	Release 10.0(1)
Associated CDETS #	CSCun81846