

**User login missing in Windows XP after installing HR client**

<b>Problem Summary</b>	No user login exists in Windows XP after installing the Historical Reports client.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The Windows XP system hides the Administrator user icon when no other user account exists in the system.
<b>Recommended Action</b>	Do one of the following: <ul style="list-style-type: none"><li>• Restart the machine. When you see the Windows XP login screen (with the user icon turned on), press Ctrl-Alt-Del twice and then choose the Administrator User ID.</li><li>• Create a new user account in the XP system other than Administrator.</li></ul>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.