

**Upgrading : Scheduler does not start after an upgrade**

<b>Problem Summary</b>	Scheduler does not updated after an upgrade to Cisco Unified IS Release 7.5(3) or 7.5(4)
<b>Error Message</b>	Not applicable.
<b>Possible Cause</b>	Scheduler is not backed up before starting the upgrade
<b>Recommended Action</b>	<p>Replace the scheduler from the back up location that the installer creates.</p> <ol style="list-style-type: none"> <li>1. Locate the backup folder to which the installer program has backed up the scheduler files. This folder is usually located in &lt;CUIS_HOME&gt;\CUISScheduler and named using the current CUIS version separated with underscores(_), for example <i>_CUIS_7_5_4_0_0_0_12</i>.</li> <li>2. Copy the <b>CuisScheduler.exe.config</b> file from this backup folder.</li> <li>3. Replace the new scheduler file located at &lt;CUIS_HOME&gt;\CUISScheduler with this backup copy. This restores the scheduler settings.</li> <li>4. Click <b>Start</b> menu &gt; <b>Control Panel</b> &gt; <b>Administrative Tools</b> &gt; <b>Services</b> to open <b>Windows Service Manager</b>.</li> <li>5. Right-click <b>Cisco Unified Intelligence Suite Scheduler service</b> and select <b>Start</b>.</li> </ol>
<b>Releases</b>	Release 7.5(x)
<b>Associated CDETS #</b>	CSCti59698