

## Data out of sync after upgrade

<b>Problem Summary</b>	The primary server starts taking calls after the switch version process completes and the secondary server is still running the older version of the software. After you switch the secondary server to the newer version of the software, the data may not be synchronized between the primary and secondary servers.
<b>Error Message</b>	Data is not synchronized between the primary database and secondary database.
<b>Possible Cause</b>	Mismatched software versions on the primary and secondary servers may cause this issue if the upgrade process is not completed on both servers.
<b>Recommended Action</b>	Issue the <b>run db_reset_replication</b> CLI command on the secondary server to synchronize data between both servers. Use the <b>show db_synchronization status</b> CLI command to check the data synchronization status.
<b>Release</b>	Release 8.5(3), Release 8.5(4), Release 9.0(1).
<b>Associated CDETS #</b>	None.