

Error occurs when a user launches HRC for first time on Windows 7

Problem Summary	Error occurs when a user tries to uninstall HRC on Windows 7
Error Message	NA
Possible Cause	<p>Following can be possibilities -</p> <ul style="list-style-type: none"> • This is a limitation of HRC on Windows 7".
Recommended Action	<ul style="list-style-type: none"> • Right click on 'Start->Programs->Cisco CCX Historical Reports->Uninstall CCX Historical Reports'. • Click 'Run As Administrator' option • Proceed with uninstallation
Release	Release 8.0(2), Release 8.5(1)
Associated CDETS #	