

Error occurs when a user launches HRC for first time on Windows 7

Problem Summary	Error occurs when a user tries to uninstall HRC on Windows 7
Error Message	NA
Possible Cause	Following can be possibilities - <ul style="list-style-type: none">• This is a limitation of HRC on Windows 7".
Recommended Action	<ul style="list-style-type: none">• Right click on 'Start->Programs->Cisco CCX Historical Reports->Uninstall CCX Historical Reports'.• Click 'Run As Administrator' option• Proceed with uninstallation
Release	Release 8.0(2), Release 8.5(1)
Associated CDETS #	