

## Installation Keeps Failing in Network Connectivity Validation Page

<b>Problem Summary</b>	During the installation of the Cisco Unified Presence Server, the installation fails at the Network Connectivity Validation screen.
<b>Error Message</b>	None
<b>Possible Cause</b>	Wrong hostname is configured in the server.
<b>Recommended Action</b>	Make sure the CUPS hostname is configured correctly and it matches the name specified in the Call Server page of the CM Publisher.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.
<b>Possible Cause</b>	Wrong CM Publisher hostname or password.
<b>Recommended Action</b>	Make sure the CM Publisher's hostname and password are entered correctly. If you have DNS server setup, make sure the CM Publisher's hostname is resolvable.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.