

## Call By Call Delivery Mode Fails

<b>Problem Summary</b>	Call by call delivery mode fails.
<b>Error Message</b>	RESOURCE_NOT_AVAILABLE appears in JTAPI Gateway Log
<b>Possible Cause</b>	The codec settings on the PG and Voice Gateway do not match.
<b>Recommended Action</b>	<p>Use the CtiPortMediaCapability registry key (...PG\CurrentVersion\JGWS\Jgw#\JGWData\Config\CtiPortMediaCapability) to change the codec configuration on either the PG or Voice Gateway.</p> <p>Valid values are: 0 (the default for G.711 support and 1 for G.729 codec support.</p> <p><b>Note:</b> Voice Gateways participating in Unified MA calls need to have dial-peer to support the correct codec.</p>
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.