

Call By Call Delivery Mode Fails

Problem Summary	Call by call delivery mode fails.
Error Message	RESOURCE_NOT_AVAILABLE appears in JTAPI Gateway Log
Possible Cause	The codec settings on the PG and Voice Gateway do not match.
Recommended Action	<p>Use the CtiPortMediaCapability registry key (...PG\CurrentVersion\JGWS\Jgw#\JGWData\Config\CtiPortMediaCapability) to change the codec configuration on either the PG or Voice Gateway.</p> <p>Valid values are: 0 (the default for G.711 support and 1 for G.729 codec support.</p> <p>Note: Voice Gateways participating in Unified MA calls need to have dial-peer to support the correct codec.</p>
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.