

Call By Call Delivery Mode Fails

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| Problem Summary | Call by call delivery mode fails. |
| Error Message | RESOURCE_NOT_AVAILABLE appears in JTAPI Gateway Log |
| Possible Cause | The codec settings on the PG and Voice Gateway do not match. |
| Recommended Action | <p>Use the CtiPortMediaCapability registry key (...PG\CurrentVersion\JGWS\Jgw#\JGWData\Config\CtiPortMediaCapability) to change the codec configuration on either the PG or Voice Gateway.</p> <p>Valid values are: 0 (the default for G.711 support and 1 for G.729 codec support.</p> <p>Note: Voice Gateways participating in Unified MA calls need to have dial-peer to support the correct codec.</p> |
| Release | Release 7.5(1) and 8.0 |
| Associated CDETS # | None. |