

## Invalid SQL Login, Cause Not Apparent from Unified ICM Logs

<b>Problem Summary</b>	An error message indicates invalid logon or an inability to connect to SQL, and the Unified ICM logs do not reveal a possible cause.
<b>Error Message</b>	
<b>Possible Cause</b>	This information is generally not included in Unified ICM logs.
<b>Recommended Action</b>	Examine the Application and System logs from the NT Event Log service, and, if the error looks like a SQL Error, include the SQL Server logs from the time of the event as well.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.