

Invalid SQL Login, Cause Not Apparent from Unified ICM Logs

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| Problem Summary | An error message indicates invalid logon or an inability to connect to SQL, and the Unified ICM logs do not reveal a possible cause. |
| Error Message | |
| Possible Cause | This information is generally not included in Unified ICM logs. |
| Recommended Action | Examine the Application and System logs from the NT Event Log service, and, if the error looks like a SQL Error, include the SQL Server logs from the time of the event as well. |
| Release | Release 7.5(1) and 8.0 |
| Associated CDETS # | None. |