

## Unified ICME Timeout Occurs and No Error Found

<b>Problem Summary</b>	In a NAM/CICM environment, an Unified ICME timeout occurs and there is no indication of an error in the Call Server logs.
<b>Error Message</b>	None.
<b>Possible Cause</b>	If the time to retrieve the first script request (or connect) takes longer than the NAM's remote ICM timeouts, then default routing occurs.
<b>Recommended Action</b>	Locate and correct any network or script delay, or increase the NAM remote ICM timeouts.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.