

Unified ICME Timeout Occurs and No Error Found

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| Problem Summary | In a NAM/CICM environment, an Unified ICME timeout occurs and there is no indication of an error in the Call Server logs. |
| Error Message | None. |
| Possible Cause | If the time to retrieve the first script request (or connect) takes longer than the NAM's remote ICM timeouts, then default routing occurs. |
| Recommended Action | Locate and correct any network or script delay, or increase the NAM remote ICM timeouts. |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |