

Unified ICME Service Control Only Displays H.323 Service After Core Software Install

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| Problem Summary | After rebooting the Call Server, the Unified CVP H.323 Service, and Unified CVP Resource Manager should all start automatically. The issue is that only the H.323 Service is listed in the ICM Service Control. |
| Error Message | None |
| Possible Cause | The Unified ICME service control is for the legacy purposes that the Unified CVP H.323 Service carries. |
| Recommended Action | The user is required to check the All checkbox in the lower left corner of the Unified ICME Service Control panel in order to see the Unified CVP Call Server and Unified CVP Resource Manager services. All three are not displayed by default for the Unified ICME Service Control list. Unified CVP Services should be started and stopped using the Operations Console. |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |