

## Unified ICME Lookup Requests Show 0

<b>Problem Summary</b>	When reviewing the Unified ICME Lookup Requests in the Realtime Statistics area of the Operations Console, the value typically reports zero requests.
<b>Error Message</b>	ICM Lookup Requests = 0
<b>Possible Cause</b>	This request is too transient, unlike that of some of the other statistics, such as Active Calls. In a 60 second call the ICM Lookup Request may only last a few hundred milliseconds or less. The probability of catching a real time snapshot of this event is extremely low. As a result, the reported value for that statistic will typically be zero.
<b>Recommended Action</b>	No action required. The value will show zero most of the time for the Realtime Statistic of ICM Lookup Requests.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.