

Unified ICME Lookup Requests Show 0

Problem Summary	When reviewing the Unified ICME Lookup Requests in the Realtime Statistics area of the Operations Console, the value typically reports zero requests.
Error Message	ICM Lookup Requests = 0
Possible Cause	This request is too transient, unlike that of some of the other statistics, such as Active Calls. In a 60 second call the ICM Lookup Request may only last a few hundred milliseconds or less. The probability of catching a real time snapshot of this event is extremely low. As a result, the reported value for that statistic will typically be zero.
Recommended Action	No action required. The value will show zero most of the time for the Realtime Statistic of ICM Lookup Requests.
Release	Release 7.0(2)
Associated CDETS #	None.