

Running Out of ECC Variable Space

Problem Summary	Running out of ECC variable space.
Error Message	None.
Possible Cause	IVR Service scripts are complex and require many ECC variables.
Recommended Action	<p>Some amount of ECC variable space can be freed up by doing the following:</p> <ul style="list-style-type: none"> • As of Unified ICME 6.0 SR1, there are a number of Unified CVP ECC variables that are no longer needed. You can save about 170 bytes by deleting them from your Unified ICME configuration. They are: <ul style="list-style-type: none"> – user.num.steps.executed – user.session.handled – user.task.id – user.connect.script.config – user.connect.script.name – user.connection.type – user.last.redirected.address <p>In addition, if you have Unified CVP ECC variables which you are not using and have set them to a length of 1, they can now be eliminated as well, as of Unified ICME 6.0 SR1. That may save a few more bytes.</p> <ul style="list-style-type: none"> • You may want to switch to VXML Server scripting. All of the ECC-heavy IVR Service speech-enabled scripting that would normally require lots of ECC variables can now be confined to the VXML Server.
Release	Release 7.0(2)
Associated CDETS #	None.