

## Running Out of ECC Variable Space

<b>Problem Summary</b>	Running out of ECC variable space.
<b>Error Message</b>	None.
<b>Possible Cause</b>	IVR Service scripts are complex and require many ECC variables.
<b>Recommended Action</b>	<p>Some amount of ECC variable space can be freed up by doing the following:</p> <ul style="list-style-type: none"> <li>• As of Unified ICME 6.0 SR1, there are a number of Unified CVP ECC variables that are no longer needed. You can save about 170 bytes by deleting them from your Unified ICME configuration. They are: <ul style="list-style-type: none"> <li>– user.num.steps.executed</li> <li>– user.session.handled</li> <li>– user.task.id</li> <li>– user.connect.script.config</li> <li>– user.connect.script.name</li> <li>– user.connection.type</li> <li>– user.last.redirected.address</li> </ul> </li> </ul> <p>In addition, if you have Unified CVP ECC variables which you are not using and have set them to a length of 1, they can now be eliminated as well, as of Unified ICME 6.0 SR1. That may save a few more bytes.</p> <ul style="list-style-type: none"> <li>• You may want to switch to VXML Server scripting. All of the ECC-heavy IVR Service speech-enabled scripting that would normally require lots of ECC variables can now be confined to the VXML Server.</li> </ul>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.