

Caller Is Restarted at Beginning of ICM Script

Problem Summary	Caller experiences a situation where they are restarted at beginning of an ICM script.
Error Message	None.
Possible Cause	The Call Restart feature is enabled in the Unified CVP H.323 Service.
Recommended Action	There is an optional feature which can be enabled in the Unified CVP H.323 Service that restarts the caller at the beginning of the ICM script in lieu of disconnecting the caller. Normally, without this optional feature enabled, when some critical system error occurs, the caller hears the system error message and is disconnected. This feature is enabled by doing SetNewCallOnly on in VAdmin. Do a ShowNewCallOnly in VAdmin to see if the feature is enabled.
Release	Release 7.0(2)
Associated CDETS #	None.