

## Caller Is Restarted at Beginning of ICM Script

<b>Problem Summary</b>	Caller experiences a situation where they are restarted at beginning of an ICM script.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The Call Restart feature is enabled in the Unified CVP H.323 Service.
<b>Recommended Action</b>	There is an optional feature which can be enabled in the Unified CVP H.323 Service that restarts the caller at the beginning of the ICM script in lieu of disconnecting the caller. Normally, without this optional feature enabled, when some critical system error occurs, the caller hears the system error message and is disconnected. This feature is enabled by doing <b>SetNewCallOnly on</b> in VAdmin. Do a <b>ShowNewCallOnly</b> in VAdmin to see if the feature is enabled.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.