

Call Receives Default Route Label From Unified ICME

Problem Summary	A new call arriving at the Customer Voice Portal receives a default route label from the Unified ICME. You do not see an Call Server error for this type of ICM timeout.
Error Message	None.
Possible Cause	The Unified ICME is taking a long time to handle new call requests.
Recommended Action	Ensure there are no wait nodes in the ICM script prior to the Run VRU Script node. For more information, see the <i>Cisco ICM Software Scripting and Media Routing Guide</i> .
Release	Release 7.0(2)
Associated CDETS #	None.