

## Call Receives Default Route Label From Unified ICME

<b>Problem Summary</b>	A new call arriving at the Customer Voice Portal receives a default route label from the Unified ICME. You do not see an Call Server error for this type of ICM timeout.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The Unified ICME is taking a long time to handle new call requests.
<b>Recommended Action</b>	Ensure there are no wait nodes in the ICM script prior to the Run VRU Script node. For more information, see the <i>Cisco ICM Software Scripting and Media Routing Guide</i> .
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.