

Unified_Communications_System_Operations

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Systems Operations encompasses the tasks you need to perform to maintain and optimize your system and keep it operating as trouble-free as possible. These tasks can be categorized as follows:

◇ One-time and infrequent tasks

◇ Regular and Scheduled tasks

One-time tasks are typically done when you are installing and configuring your system. Most of these tasks are performed for each individual product in the system, or for the system as a whole. Tasks in this category include:

◇ Setting Log Levels and Configuring Tracing (by product)

◇ Setting Alarms (traps/MIBs) and configure alarm-based notifications using email or web pages (by product)

◇ Verify Version Compatibility to establish baseline information (by product and for the system)

◇ Create Network Topology diagram to capture network after initial installation and following any adds/changes (by product and for the system)

Regularly scheduled tasks is general maintenance performed on a regular basis, done to ensure optimal system performance. These tasks are also performed at the product and/or system level. These include:

◇ Reviewing/Analizing Reports

◇ Applying Network Management tools (CUOM)

◇ Checking Hardware Health (CPU/memory utilization and available , Disk Space (for logs, CDRs, etc), Memory

◇ Backing Up and Archiving Data

◇ Checking System Site Utilization/Site Loads

You can also go to the Unified Communications and Video forum provides to see customer comments and feedback on Cisco Unified Communications products.