

## ASP Error Occurs on Unified CM

|                           |                                                                                                                                                             |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Problem Summary</b>    | An .asp error occurs on the Unified CM and it does not function normally.                                                                                   |
| <b>Error Message</b>      | None.                                                                                                                                                       |
| <b>Possible Cause</b>     | If the Call Server is installed on the same machine as the Unified CM, and you uninstall the Call Server, some files the Unified CM needs might be deleted. |
| <b>Recommended Action</b> | Reinstall Unified CM.                                                                                                                                       |
| <b>Release</b>            | Release 7.0(2)                                                                                                                                              |
| <b>Associated CDETS #</b> | None.                                                                                                                                                       |