

VXML Server - Resolving "badfetch" Errors

Problem Summary	Some calls are failing. VXML application logs show that its due to badfetch errors.
Error Message	'badfetch' is listed in the error logs.
Possible Cause	Wrong or Missing Configuration.
Recommended Action	<p>Possible solution: add the VoiceXML property 'fetchtimeout' to the root document</p> <ol style="list-style-type: none"> 1. In Unified Call Studio, right click on the desired project and choose Properties. 2. Click on Call Studio - Root Doc Settings. 3. Under "VoiceXML Property" enter fetchtimeout, and under "Value" enter the desired timeout. For example for 60 seconds enter "60s".
Release	Unified CVP Release 8.0(1)
Associated CDETS #	None.