

## VXML Server - Resolving "badfetch" Errors

<b>Problem Summary</b>	Some calls are failing. VXML application logs show that its due to badfetch errors.
<b>Error Message</b>	'badfetch' is listed in the error logs.
<b>Possible Cause</b>	Wrong or Missing Configuration.
<b>Recommended Action</b>	<p>Possible solution: add the VoiceXML property 'fetchtimeout' to the root document</p> <ol style="list-style-type: none"> <li>1. In Unified Call Studio, right click on the desired project and choose Properties.</li> <li>2. Click on Call Studio - Root Doc Settings.</li> <li>3. Under "VoiceXML Property" enter fetchtimeout, and under "Value" enter the desired timeout. For example for 60 seconds enter "60s".</li> </ol>
<b>Release</b>	Unified CVP Release 8.0(1)
<b>Associated CDETS #</b>	None.