

## VXML Server - error event, error.badfetch, is not thrown when an audio file cannot be played

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| <b>Problem Summary</b>    | Error event, error.badfetch, is not thrown when an audio file cannot be played or is not found on the media server  |
| <b>Error Message</b>      | You will see a message like the following in the VXML gateway log:<br><br>Apr 2 2010 07:28:19.452 EST: //1//HTTPC:/httpc_callback: URL: <a href="http://10.20.20.25:7000/audio/someaudio.wav">http://10.20.20.25:7000/audio/someaudio.wav</a> , Server rsp_code(404), fd(0)<br><br>but no error.badfetch will be thrown to the VXML Server. |
| <b>Possible Cause</b>     | "vxml version 2.0" is configured on the VXML gateway but "vxml audioerror" is not configured.   |
| <b>Recommended Action</b> | Add "vxml audioerror" to your gateway configuration.  |
| <b>Release</b>            | 8.0(1)  |
| <b>Associated CDETS #</b> | None  |