CVP Installation/Upgrade Troubleshooting: Reporting - failure launching the Informix installer

Problem Summary	During Install or Upgrade, an error message appears stating that there was a failure launching the Informix Installer
Error Message	Reporting - failure launching the Informix installer: C:\Cisco\CVP\db_temp\informix\IIF\setup.exe. Error 1. Aborting!
Possible Cause	A third-party service or application is locking a file or .dll required by Informix.
Recommended Action	Stop all third-party services and close all third-party applications prior to installing or upgrading the Unified CVP Reporting Server.
Release	Release 7.0(2) Release 8.0(1)
Associated CDETS #	None.