

## Courtesy Callback Record Name Beep is not Heard

<b>Problem Summary</b>	When using the Courtesy Callback example Call Studio scripts, no beep is heard when the caller is prompted to record their name.
<b>Error Message</b>	None
<b>Possible Cause</b>	The gateway is not configured to use vxml 2.0
<b>Recommended Action</b>	<p>Add "vxml 2.0" and "vxml audioerror" to your gateway configuration:</p> <pre>vxml_gateway#config t Enter configuration commands, one per line.  End with CNTL/Z. vxml_gateway(config)#vxml version 2.0 vxml_gateway(config)#vxml audioerror vxml_gateway(config)#^Z vxml_gateway#wr Building configuration...  [OK]</pre>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None