Component replacement - Instructions

Problem Summary	When one of the CVP components is replaced, a new server is built. However, redeploying the new server by selecting Save & Deploy may take a while to redeploy the new server correctly. During that time, you may have to push out the system configuration and cycle services several times.
Error Message	
Possible Cause	There are many reasons for the cause. The following are typical examples: You need to replace or upgrade the underlying platform. Server needs to be reimaged. Hardware replacement is needed for the existing server.
Recommended Action	Not all of the following steps need to be done, only those associated with the server being redeployed. Deployment order is very important, so please follow the order listed in the instructions below: If redeploying the CVP Call Server: 1. Reinstall the Call Server machine. 2. Deploy Call Server device in OAMP. 3. Re-license Call Server. 4. Restart Call Server. 5. Re-deploy Dialed Number Pattern system-level configuration if applicable. 6. Re-deploy SIP Server Groups system-level configuration if applicable. 7. Re-deploy Location system-level configuration if applicable. 8. Re-deploy Courtesy Callback system-level configuration if applicable. 9. Re-deploy SNMP configuration if applicable. If redeploying the CVP VXML Server: 1. Reinstall the VXML Server machine. 2. Save and deploy VXML Server device in OAMP. 3. Re-license VXML Server. 4. Restart the VXML Server. 5. Re-transfer or deploy VXML applications. 6. Re-deploy SNMP configuration if applicable. If redeploying the CVP Reporting Server: 1. Reinstall the Reporting Server machine. 2. Save and deploy Reporting Server device in OAMP. 3. Re-license Reporting Server. 4. Restart the Reporting Server. 5. Re-deploy Courtesy Callback system-level configuration if applicable. 6. Re-deploy SNMP configuration if applicable.
Release	Unified CVP Release 8.0(1) and later.
Associated CDETS #	CSCtr07266