

Cannot upgrade to Call Studio 7.0(2) if Call Studio 7.0 was installed on an unsupported OS

Problem Summary	An error message is displayed when attempting to upgrade to Call Studio 7.0(2)
Error Message	The product or version of the installed product does not match this patch. This patch can only be installed on Microsoft Windows XP or Vista. See the installer log for more detail
Possible Cause	Call Studio 7.0 is installed on an unsupported OS
Recommended Action	Upgrade to Call Studio 8.0(1)
Release	Call Studio 7.0
Associated CDETS #	CSCtb73238