

## Unified CCX AppAdmin SocialMiner Configuration Page Shows a Mismatch for Feed/Campaign/Notification

<b>Problem Summary</b>	Log in to Unified CCX AppAdmin and go to Subsystems > Chat > SocialMiner Configuration page. The page displays an error or the SocialMiner status section shows a mismatch for the feed/campaign/notification.
<b>Error Message</b>	Mismatch/Missing configuration.
<b>Possible Cause</b>	Feed/Campaign/Notification rule got deleted by mistake in SocialMiner.
<b>Recommended Action</b>	<ul style="list-style-type: none"> <li>- Log in to Unified CCX AppAdmin. Go to Subsystems &gt; Chat &gt; SocialMiner Configuration page and verify the Hostname/IP address and the login credentials of the social miner server.</li> <li>- Click the Save button. This will fix any mismatch in the social miner configurations.</li> <li>- Watch the status section for success message.</li> <li>- In case of an error related to invalid IP address or login credentials, try saving the page with valid SocialMiner server details.</li> <li>- In case of any other failure message, check the SocialMiner status section for the status of Feed, Campaign, and Notification creation.</li> </ul> <p>If any of the above configurations show mismatch, try deleting the feed/campaign/notification manually from the SocialMiner administration page.</p>
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None