

Unable to view HR reports in a system with Locale different than English

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| Problem Summary | Unable to view HR reports in a system with locale different than English. Reports are pulled correctly if HRC is installed on a PC with English as the language. |
| Error Message | An Exceptional error has occurred.. error 5022 |
| Possible Cause | Installation of HRC with locale different than English. |
| Recommended Action | Install HRC with locale set as English and change the locale after the installation. Restart the system and try pulling the reports. |
| Release | All Windows releases of Unified CCX |
| Associated CDETS # | None |