

Unable to make any Cisco Unified CCX configuration changes

Problem Summary	When trying to save Cisco Unified CCX configuration changes, Cisco Unified CCX Administration shows an error message.
Error Message	<i>There was an error reading/updating the database. Please contact your administrator.</i>
Possible Cause	All "Cisco Unified CCX SQL Server - Config" services need to be IN-SERVICE in order to make Cisco Unified CCX configuration changes. If one or more services are down, no Cisco Unified CCX configuration update is allowed.
Recommended Action	Check the state of all "Cisco Unified CCX SQL Server - Config" services in the cluster. If a service is stopped, start it. Make sure the "Cisco Unified CCX Config datastore" component is activated.
Release	Release 7.0(1)
Associated CDETS #	None.