Unable to Login to Cisco Unified Real-Time Monitoring Tool

Problem Summary	Unable to Login to Cisco Unified Real-Time Monitoring Tool on the Unified CCX Server.
Error Message	Access is denied. Please make sure username, password and IP Address are correct.
Possible Cause	Username, password or IP Address of the server may be incorrect.
Recommended	Make sure that the Credentials used for login to RTMT on the UCCX server are the Application Administration give during the install and used for the first time login to Unified CCX Administration. In case you happen to forget the Application Administration Credentials, either username or password, y commands to reset the credentials. Use the following CLI commands: - utils reset_application_ui_administrator_name : For resetting the Application - utils reset_application_ui_administrator_password : For resetting the Application
Release	Release 8.0(1)
Associated CDETS #	CSCtd13958