## **Unable to Install Refresh Upgrade COP Patch File on 8.x**

Problem Summary	The user is not able to install the Refresh Upgrade (RU) COP patch file on 8.x.
Error Message	Locale ciscoucex.refreshupgrade_v1.1.cop.sgn install failed.
Possible Cause	<ul> <li>The active version is 8.0(2) SU4 or 8.5(1) SU3 and the L2 upgrade is not performed.</li> <li>RU COP patch file is not installed on both the nodes of the Unified CCX cluster.</li> </ul>
Recommended	• If the active version is 8.0(2) SU4 or 8.5(1) SU3, the user needs to perform a L2 upgrade and install the RU COP patch file on both the nodes of Unified CCX cluster.
Action	<ul> <li>Vote:</li> <li>Upgrade to 9.0(1) is not possible without the installation of the RU COP patch file.</li> <li>Restart the Unified CCX node after installing the RU COP patch file.</li> </ul>
Release	Release 9.0(1)
Associated CDETS #	None