

Unable to Assign Capability to Unified CCX User from Unified CCX Administration

Problem Summary	An error displays while assigning capability to the user from the Capability View pages in Unified CCX Administration.
Error Message	The user ID <userid> is same as the Application administrator User ID. You cannot assign capabilities to it.
Possible Cause	The Application user created during the installation has the same ID as an end user created in the Call Manager. The capability cannot be explicitly assigned for such a user from the Capability pages.
Recommended Action	The Application user cannot have the same ID as the end user in Unified CM. Also, the Application user has the default Administrator capability.
Release	Release 9.0(1)
Associated CDETS #	None