

## Unable to Add Reporting Capability to a User

<b>Problem Summary</b>	Assigning Reporting capability to a user fails if Cisco Unified Intelligence Center reporting is enabled.
<b>Error Message</b>	
<b>Possible Cause</b>	<ul style="list-style-type: none"> <li>• Cisco Unified Intelligence Center service may not be running.</li> <li>• Cisco Unified Intelligence Center API to add user may have failed.</li> </ul>
<b>Recommended Action</b>	<ul style="list-style-type: none"> <li>• Verify MADM logs for the error <i>MADM-ADM_CFG-7-UNK:LDAPSetupController.execute() - Exception:</i></li> <li>• Start Cisco Unified Intelligence Center service if it is not running.</li> <li>• Based upon the exception, verify Cisco Unified Intelligence Center logs if the failure is in API.</li> <li>• Restart Cisco Unified Intelligence Center and retry the operation if the operation fails in the API.</li> </ul>
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None