

Unable to Add Reporting Capability to a User

Problem Summary	Assigning Reporting capability to a user fails if Cisco Unified Intelligence Center reporting is enabled.
Error Message	
Possible Cause	<ul style="list-style-type: none"> • Cisco Unified Intelligence Center service may not be running. • Cisco Unified Intelligence Center API to add user may have failed.
Recommended Action	<ul style="list-style-type: none"> • Verify MADM logs for the error <i>MADM-ADM_CFG-7-UNK:LDAPSetupController.execute() - Exception:</i> • Start Cisco Unified Intelligence Center service if it is not running. • Based upon the exception, verify Cisco Unified Intelligence Center logs if the failure is in API. • Restart Cisco Unified Intelligence Center and retry the operation if the operation fails in the API.
Release	Release 9.0(1)
Associated CDETS #	None