

UCM Telephony SS Out Of Service - DB_ACCESS_ERROR

Problem Summary	UCM Telephony SS Out Of Service - DB_ACCESS_ERROR
Error Message	2505: Mar 08 23:21:35.162 IST %MIVR-SS_TEL-3-ModuleRunTimeFailure:Run-time Failure: Module Name=Unified CM Telephony Subsystem,Module Run-time Failure Cause=8,Module Failure Name=ALL_JTAPI_TRIGGERS,Module Failure Message=com.cisco.config.ConfigException: DB_ACCESS_ERROR; nested exception is:
Possible Cause	JTAPI Subsystem had issues during DB access while reading config objects.
Recommended Action	If you find JTAPI SS out of service and also see DB_ACCESS_ERROR when JTAPI SS attempts to read a config object then please escalate to UCCX DB team.
Release	Release 8.0(1) and Release 7.0(1)
Associated CDETS #	None