

**UCCX CLI log collection**

<b>Problem Summary</b>	Collection of UCCX CLI logs for troubleshooting UCCX CLI issues.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<ol style="list-style-type: none"> <li>1. Launch RTMT and login using application user credentials</li> <li>2. Go to ?Trace &amp; Log Central? -&gt; ?Collect files?</li> <li>3. Select the following UCCX services <ol style="list-style-type: none"> <li>1. Cisco Unified CCX CLI</li> </ol> </li> <li>4. Select the following UCOS services <ol style="list-style-type: none"> <li>1. Cisco ControlCenter CLI</li> <li>2. IPT Platform CLI Logs</li> </ol> </li> <li>5. Pull out the logs by clicking ?Finish?</li> </ol> <p>All logs are turned on by default and are located at</p> <pre>platform/log/cli*.log uccx/log/MCLI/*</pre> <p>File outputs by command are generated at -</p> <pre>uccx/cli/*</pre>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	