

UCCX CLI log collection

| | |
|---------------------------|---|
| Problem Summary | Collection of UCCX CLI logs for troubleshooting UCCX CLI issues. |
| Error Message | NA |
| Possible Cause | NA |
| Recommended Action | <ol style="list-style-type: none"> 1. Launch RTMT and login using application user credentials 2. Go to ?Trace & Log Central? -> ?Collect files? 3. Select the following UCCX services <ol style="list-style-type: none"> 1. Cisco Unified CCX CLI 4. Select the following UCOS services <ol style="list-style-type: none"> 1. Cisco ControlCenter CLI 2. IPT Platform CLI Logs 5. Pull out the logs by clicking ?Finish? <p>All logs are turned on by default and are located at</p> <pre>platform/log/cli*.log uccx/log/MCLI/*</pre> <p>File outputs by command are generated at -</p> <pre>uccx/cli/*</pre> |
| Release | Release 8.0(1) |
| Associated CDETS # | |