

## Turning on Unified CCX Engine SS\_TEL

<b>Problem Summary</b>	For any call processing related issues the MIVR SS_TEL debugs are required. This is always enabled by default. But sometimes customers may have turned it off. This tip explains how to turn on those traces.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<ol style="list-style-type: none"> <li>1. On the Unified CCX node, login to "Cisco Unified CCX Serviceability"</li> <li>2. Go to Trace --&gt; Configuration</li> <li>3. Select "Cisco Unified CCX Engine" and click Go.</li> <li>4. Check/Enable SUBSYSTEMS --&gt; SS_TEL DEBUG</li> <li>5. Click Save.</li> <li>6. The trace changes will be saved and will take effect.</li> </ol>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	NA