

## Turning on IPVMS traces

<b>Problem Summary</b>	For any IPVMS Driver related issues the DriverMap.txt and "message" traces are required. This tip explains how to run the CLI commands to get those traces.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<ol style="list-style-type: none"> <li>1. Go to CLI</li> <li>2. Type the CLI command 'show media streams count 5 sleep 5 trace', which captures media streams.</li> <li>3. These can be viewed using: "file view activelog /platform/log/mediainfo.txt"</li> <li>4. Additional trace information may be viewed by using: "file view activelog /syslog/messages"</li> <li>5. or</li> <li>6. Get the Remote Access, type DriverMonitor -T0 (run the scenario, do ctrl+c to stop) and collect the DriverMap.txt from current directory.</li> <li>7. And get the /var/log/active/syslog/messages file</li> </ol> <p>After the traces are turned on and the scenario is simulated, collect the DriverMap and messages logs.</p>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	NA