

## Troubleshooting and Log Collection

<b>Problem Summary</b>	CET Troubleshooting and Log Collection
<b>Error Message</b>	N/A
<b>Possible Cause</b>	N/A
<b>Recommended Action</b>	<p>1. On UCCX server:</p> <p style="padding-left: 40px;">Log file Location: /uccx/log/MCET</p> <p>2. On Windows system:</p> <p style="padding-left: 40px;">Log file Location: C:\Program Files\wfavvid_801cet\log\MCET</p> <p>3. CET install logs:</p> <p style="padding-left: 40px;">Log file Location: C:\Program Files\wfavvid_801cet\CET_Tool_InstallLog.log</p>
<b>Release</b>	Release 8.0(1)
<b>Associated CETS #</b>	